

West Magnolia Plastic Surgery & The Retreat Medical Spa The "Magnolia Membership" & "Blush Magnolia Membership" Program

Benefits

The "Magnolia Membership" is a 12-month paid, auto-renewable program that allows each member to receive one complimentary service or EMD Medical Skin Care product per month from West Magnolia Plastic Surgery with other benefits and incentives.

Each month, the member will receive the one complimentary item as outlined below:

Magnolia Membership:

- EMD Medical Grade Facial
- MicroPeel (Chemical Peel)
- Product of the Month

Blush Magnolia Membership:

- EMD Medical Grade Facial
- MicroPeel (Chemical Peel)
- Product of the Month
- DermaFacial (EMD Facial + Dermaplaning)
- Boosted MicroPeel
 - (includes Arbutase or Retinol Booster)
- HydraFacial
- Small – Medium Area of Laser Hair Removal

The Product of the month is a full-size EMD Medical Skin Care product hand-selected by Dr. McLaughlin and the West Magnolia Plastic Surgery team.

The **Magnolia** members will receive special discounts, including **20%** off non-physician services, such as laser services, SkinPen, dermaplaning, chemical peels, etc.*; and **10%** off skincare, Dysport, dermal fillers and physician services such as laser services and surgical procedures*.

The **Blush Magnolia** members will receive special discounts, including **25%** off non-physician services, such as laser services, SkinPen, dermaplaning, chemical peels, etc.*; and **10%** off Dysport, dermal fillers and physician services such as laser services and surgical procedures* In addition, a boosted discount of **15%** off skincare product purchases.

*Receipt of services is subject to informed consent. Products and services require consultation.

Awards Points

Award points are **exclusive** to the **Blush Magnolia Membership!** Members can accrue awards points to be used as payment for select products and/or services. Points can be accrued as follows:

- 10 gifted points each month
- 100 points for each patient referral (points added once referred patient completes first purchase)
- 1 point for every \$1 spent on skincare products
- 1 point for every \$5 spent on select cosmetic services/ procedures

Points are valued at \$10 for every 100 points and can be redeemed in intervals of \$10. Points may be applied to invoices but may NOT be redeemed for cash, gift certificates, membership dues, or other office policy fees. Points expire one year from date accrued.

Point Accrual Examples:

- Skincare Purchase of \$500 = 500 points (\$50 value)
- Service/ Procedure purchase of \$3500 = 700 points (\$70 value)
- Refer a friend who completes any \$ purchase = 100 points (\$10 value)

Point Redemption Examples:

- | | |
|---------------------|-----------------------|
| ✓ 100 points = \$10 | ✓ 600 points = \$60 |
| ✓ 200 points = \$20 | ✓ 700 points = \$70 |
| ✓ 300 points = \$30 | ✓ 800 points = \$80 |
| ✓ 400 points = \$40 | ✓ 900 points = \$90 |
| ✓ 500 points = \$50 | ✓ 1000 points = \$100 |

Terms & Conditions

To enroll in the "Magnolia Membership" program, the member will need a valid photo ID and credit card.

Fees

The membership programs are a 12-month paid, auto-renewable program. The first payment for the **Magnolia Membership** is \$150 which includes a one-time initiation fee of \$75 and the monthly membership fee of \$75. Thereafter, the monthly membership fee is \$75. The first payment for the **Blush Magnolia Membership** applies to the monthly membership fee of \$149, the initiation fee is waived for this program. The first payment will be due upon enrollment. Thereafter, the monthly membership fee is \$149. The member's credit card or specified account will be automatically charged or drafted on the 15th day of each month. A fee of \$25 will be charged for any denied credit card charges or insufficient funds. Membership will continue to auto-renew at the end of the 12-month period until canceled.

The first payment of \$150 (**Magnolia Membership**) or \$149 (**Blush Magnolia Membership**) must be paid before or on the 15th of the month that the member wants to join to the program. If the fee is paid after the 15th of the month, it will apply to the following month. The member will receive the following month's complimentary EMd Medical Skin Care product or service early (applies to first effective membership month) and can utilize discounts at the time of joining.

Policies

The complimentary service must be scheduled during the calendar month for that month OR the EMd Medical Skin Care product must be picked up by the member before or on the last day of any given month or that month's service/product will be forfeited. The complimentary monthly service or EMd Medical Skin Care product does not accumulate or roll-over from month to month. **Blush Magnolia Members** allows ONE product or service roll over during the calendar year.

Payment will be required upon checkout for any additional products purchased or services received using the members discounts.

The member must schedule any services or procedures in advance to allow The Retreat Medical Spa to best accommodate the preferred date and time. The member must provide at least 24 hours' notice to cancel an appointment to avoid being charged the no-show fee of \$50.

Membership cannot be used in conjunction with any other promotions or offers. Membership benefits are non-transferable. Valid photo ID is required at check-in.

Referrals

Blush Magnolia Members will accrue points for patient referrals after the referred party completes their first purchase.

Cancellation

The member may cancel their membership at any time by submitting a request in writing to Aochoa@McLaughlinMD.com, Tiffany@McLaughlinMD.com. A request to cancel must be made at least 30 days in advance of the month when the member wants their membership to be terminated. To later re-enroll in the program, the member will be required to pay a reactivation fee of \$75.

West Magnolia Plastic Surgery reserves the right to modify or cancel the "Magnolia Membership" programs at any time for any reason.

Contract

Membership Selection:

- Magnolia Membership** (\$75/monthly + \$75 one time initiation fee)
- Blush Magnolia Members** (\$149/ Monthly, NO initiation fee)

Please initial the following statements in accordance with the Terms & Conditions of the "Magnolia Membership" program:

_____ I understand the initial membership fee of \$150 will be due at the time of joining the "Magnolia Membership" program.

_____ I understand that the monthly membership fee of \$75 (Magnolia Membership) or \$149 (Blush Magnolia Membership) will be automatically charged or drafted from my credit card or account on the 15th of each month.

_____ I understand that I must claim my complimentary service or Emd Medical Skin Care product before or on the last day of each month or I will forfeit that month's service/product. Blush Magnolia Members are allowed ONE service/product roll over during the calendar year.

_____ I understand that my membership benefits, including my complimentary Emd Medical Skin Care product or service, discounts, award points and other benefits are non-transferable.

_____ I understand that my membership status will continue to automatically renew at the end of each 12-month period until I cancel as detailed above.

By signing below, I agree to the above terms & conditions of the "Magnolia Membership" programs and authorize West Magnolia Plastic Surgery to charge my credit card or account monthly.

Please Confirm Your Credit Card Billing Information:

Cardholder Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Member Signature

Date

*Please inform our office of any addressed changes associated with your card to avoid membership interruptions.
UPDATED TERMS AS OF 02/17/2020*